

For **family and sureties visiting court** the chaplain will

- help find answers to questions related to court or clarify information received
- locate court staff or support agency
- provide referrals to treatment and community programs
- accompany people in the court
- provide emotional or spiritual support to the accused, family, friends, sureties, victims, witnesses

If you aren't sure where to turn for help the Chaplain is a good place to start. People visiting court who need food, clothing or other ongoing support are asked to contact The Salvation Army in their community. For local contact information see The Salvation Army staff at court or call Divisional Headquarters 416-321-2654 or visit [salvationarmy.ca](http://salvationarmy.ca).

For people **just released from custody** the Chaplain can provide clothing, some travel assistance.

Volunteers at the **Information Desk** will help find answers to your questions by providing printed material or directing you to the Chaplain or other court agency or representative. Salvation Army personnel do not provide legal advice.

# Court Support Agencies

Aboriginal Legal Services

Bail Program

Duty Counsel (Legal Aid)

Springboard

Direct Accountability & Court Support

Mental Health Workers

Probation

Victim Witness Assistance

The Salvation Army Chaplain

***Agencies provide help free of charge.  
Visit the office of any agency here at Old City Hall  
for more detail or specific information.***

*This information provided by The Salvation Army is a simple outline of legal information and process. It is not intended to give legal advice or substitute for legal counsel in any way.*

**For Old City Hall Court Information call the Clerk's Office  
416-327-6171**

Old City Hall Court Chaplain  
60 Queen St W (Rm 151) Toronto, M5H 2M4 - 416-214-9758

The Salvation Army Correctional & Justice Services  
77 River Street, Toronto, M5A 3P1 - 416-304-1974

[www.salvationarmy.ca](http://www.salvationarmy.ca)



Giving Hope Today

Revised Jan 23, 2014

**Aboriginal Legal Services of Toronto***(Room 374)**416-861-1900*

Aboriginal court workers explain legal rights and obligations to their clients and assist in:

- securing legal counsel, finding interpreters if they are needed, assist with pre-sentence reports, bail hearings, and referrals.

Aboriginal Legal Services of Toronto operates Aboriginal criminal, family and youth court worker programs in Toronto. Aboriginal criminal court workers attend all the Toronto area criminal courts. The family and youth court workers are located at family court at 311 Jarvis but may also be at other courts if necessary.

**Toronto Bail Program***(Room 162/153)**416-314-3765*

The Bail Program provides community supervision to minimize the inappropriate pre-trial detention of those accused persons who lack the financial resources or people to meet monetary or surety release. Services include pre-trial supervision which includes reporting a minimum of once per week, residing at an address approved by Bail Program and any other terms imposed by the court. Applications for community based supervision are accepted from private lawyers or duty counsel prior to an accused person's show cause hearing at Provincial court.

**Duty Counsel (Legal Aid)***(Room 251)**416-594-9300*

Duty Counsel are Legal Aid lawyers who represent accused persons in bail court free of charge if they do not have, or cannot afford, a private lawyer. Duty Counsel will interview all new arrests who do not have a lawyer. People who are at court as sureties to help someone in bail court are to report to the Duty Counsel office. If you want to apply for Legal Aid go to the Duty Counsel Office. Duty Counsel are available to represent people at a trial.

**Springboard****Direct Accountability Program***(Room 8)**416-593-4267*

Direct Accountability is an alternative to prosecution in court and available at the discretion of the Crown. Accused persons must accept responsibility for their actions and agree to complete a community-based response as guided by the Community Justice Worker or Crown Attorney such as:

- writing a letter of apology, making a donation to a charity, completing community service hours, attending a relevant educational or rehabilitative program, etc.

This option is offered to those facing minor criminal charges without a criminal record or with a limited record. Those already in custody are not as likely to qualify for Direct Accountability.

**Mental Health Court Support***(Room 20)**416-364-8394*

Mental Health workers provide confidential assistance people charged with low-risk criminal offences to access and utilize mental health services and other supports. The program operates at all Toronto courts and includes Mental Health Diversion, linking people and families to services and supports, and education about consumer issues, mental health services and the mental health system.

**Probation***(Room 371)**416-324-9701*

People who receive a sentence that includes a Probation Order (i.e. suspended sentence, conditional discharge, fine and probation, or jail and probation) or a Conditional Sentence Order must attend the Probation Office prior to leaving court. If a Pre-Sentence Report has been ordered by the judge with regard to your case, please attend the probation office prior to leaving court.

**Victim Witness Assistance (V/WAP)***(Room 370)**416-327-5969*

V/WAP helps the most vulnerable victims and witnesses of violent crime, including domestic violence, sexual assault, physical or sexual child assault, hate crimes and families of homicides. Staff provide emotional support, referrals to community agencies, court preparation and orientation, a safe waiting area, and assistance with completing victim impact statements at the sentencing stage.

**The Salvation Army Chaplain***(Room 151)**416-214-9758*

The Chaplain visits new arrests or those returning to court from a detention centre in the holding cells, and helps to contact family, sureties, lawyers, employers, religious leaders, shelters, treatment programs or other programs and people who can help with positive life change.